

December 23, 2019

Bosch Thermotechnology Corp.  
50 Wentworth Avenue  
Londonderry, NH 03053

Re: Buderus GB125/35 Recall Field Action

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Dear Valued Bosch Contractor,

As a manufacturer of high-quality equipment, the quality and safety of our products is of the utmost importance to us. Please read this letter carefully as we rely on your assistance in this matter.

Bosch Thermotechnology Corp. (Bosch), in cooperation with the U.S. Consumer Product Safety Commission, has announced a field recall of the Buderus GB125/35kW oil-condensing boiler for a potential carbon monoxide hazard which could cause serious injury or death. This recall affects only the 35kW models of the GB125 family. The remedy involves an inspection and field rework of the boiler.

We are kindly requesting your assistance with the following:

- Identifying customers and installation addresses where the affected boilers are located;
- Contacting customers, scheduling the visit, and performing the field rework in accordance with Bosch provided rework instructions;
- Documenting each rework with a photo of the boiler rating label and boiler installation with replacement parts installed; and
- Providing notice that rework is complete.

Bosch will provide the following to contractors:

- All parts necessary for the field rework via a free-of-charge shipment to contractor or home owner's address;
- Complete work instructions with step-by-step directions;
- A labor allowance of up to \$300, upon completion of the rework and fulfillment of the above requirements.

If you have any further questions, please contact us directly at 800-323-1943, or via email at [GB125.35Recall@us.bosch.com](mailto:GB125.35Recall@us.bosch.com) and reference, GB125/35 Field Action, in the subject line.

Bosch thanks you for your continued support of Bosch and Buderus products and apologizes for any inconvenience caused by this recall.

Yours Sincerely



Dan Moffroid  
Direct Product Management



James Middleton  
Quality Manager