

8 Warranty Bosch Control

Bosch Control room thermostat

Limited warranty

MODELS COVERED

This limited warranty is provided by Bosch Thermotechnology Corp. ("Bosch") and covers the Bosch Control, smart room thermostat (hereinafter referred to as "Product"). This warranty is provided to the original purchaser of the Product as long as the Product remains installed at its original place of installation.

WARRANTY COVERAGE

Limited Warranty

Bosch warrants that the product will remain free from defects in material and workmanship (3) years from the date of original installation or from the date of manufacture if proof of installation is not available, provided it is installed and properly maintained by a qualified service contractor and the other conditions of this warranty are met. If Bosch determines that the product has a defect in workmanship or materials, Bosch, at its option, will repair or replace the defective part.

ITEMS NOT COVERED

This limited warranty does not cover the following circumstances:

1. Components or parts not provided by Bosch.
2. Serviceable items and normal maintenance as required per the Installation Manual.
3. Components or parts on which the tags or nameplates have been removed, altered or defaced.
4. Scratches in or discoloration of finishes.
5. The workmanship of any installer. Bosch disclaims and does not assume any liability of any nature for unsatisfactory performance caused by improper installation, repair or maintenance.
6. Any labor or material costs for removal, reinstallation, repair and replacement of the defective component.
7. Electricity or fuel costs, or any increases or unrealized savings in same, for any reason whatsoever.
8. Damage caused by operation of the Product in a corrosive atmosphere, scale deposits and/or highly mineralized or un-softened water supply, electrical failures, water impurities, flooding or acts of God.
9. Damage caused by any attachment or modification to the Product, including any energy saving device.
10. Damage caused by Product not being installed in accordance with all applicable state and local plumbing and/or building codes and regulations.
11. Shipping charges, delivery expenses or administrative fees incurred by the purchaser in repairing or replacing the Product.

LIMITED WARRANTY

OTHER THAN THE OBLIGATIONS OF BOSCH EXPRESSLY SET FORTH HEREIN, BOSCH DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. BOSCH'S SOLE OBLIGATION WITH RESPECT TO THE PRODUCT AND PURCHASER'S EXCLUSIVE REMEDIES ARE SET FORTH IN THE FOREGOING LIMITED WARRANTY. BOSCH SHALL NOT BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES INCLUDING, WITHOUT LIMITATION, INJURY OR DAMAGE TO PERSONS OR PROPERTY OR DAMAGES FOR LOSS OF USE, LOST PROFITS, INCONVENIENCE OR LOSS OF TIME. NOTE THAT ANY REPAIRED OR REPLACED PRODUCT WILL BE WARRANTED FOR ONLY THE UNEXPIRED TERM OF THE ORIGINAL WARRANTY.

Some states do not allow the exclusion of limitation of damages, or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

WARRANTY CLAIMS PROCESS

If you have a warranty claim you should notify the heating contractor who installed your Product and ask that the contractor notify the distributor from whom the contractor purchased the Product. If this action is not possible or you don't receive a response, contact Bosch Thermotechnology Corp., 50 Wentworth Avenue, Londonderry, NH 03053. To process your claim, you will need a copy of your original invoice or other proof of purchase and documentation showing the original installation date and location. The alleged defective product must be returned to BTC in accordance with BTC procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure (contact BTC if you have questions regarding the return process). If BTC determines that the returned product is defective and that this warranty applies, BTC will furnish the repaired or replacement product to an authorized BTC distributor who, in turn, will forward the product to the heating contractor who installed your Product.

This Warranty applies to Bosch Products installed in the Continental United States and Canada only.