

## 9 BOSCH ES 2.5/4/8... • LIMITED 8 YEARS WARRANTY

### COVERAGE

BOSCH, THROUGH ITS U.S. DISTRIBUTOR Bosch Thermotechnology Corp., (hereinafter Bosch) guarantees this water heater to the Owner (hereinafter "Owner") of the water heater at the original installation location against defects in material and workmanship for the periods specified below.

This warranty is provided as long as the Water Heater remains in the possession of the original purchaser and installed at its original place of installation.

### WARRANTY PERIOD

**1. The inner Tank** - If the inner tank leaks within eight (8) years from the date of original installation of the water heater, because of a defect in material or workmanship, Bosch will furnish to such Owner a new heater of the then prevailing comparable model.

**2. Any Component Part Other than The Original Inner Tank** - If any component part (other than the inner tank) proven to be defective in material or workmanship within one (1) year from the date of original installation of the water heater, Bosch will furnish the Owner with a replacement of the defective part(s).

**3. Verification of Date of Original Installation** - When Owner cannot verify or document the original date of installation, the warranty period begins on the date of manufacture marked on the tag affixed to the water heater.

### EXCLUSIONS

1. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE WARRANTY MADE BY THE MANUFACTURER AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED (WHETHER WRITTEN OR ORAL), INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2. The Manufacturer shall not be liable for any incidental, consequential, special or contingent damages or expenses arising, directly or indirectly, from any defect in the water heater or the use of the water heater.

3. The Manufacturer shall not be liable for any water damage arising, directly or indirectly, from any defect in the water heater component part(s) or from its use.

4. Manufacturer shall not be liable under this warranty if:

- a) The water heater or any of its component parts has been subject to misuse, alteration, neglect or accident, or
- b) The water heater has not been installed in accordance with the applicable local plumbing and/or building code(s) and/or regulation(s), or
- c) The water heater has not been installed in accordance with the printed manufacturer's instructions, or
- d) The water heater is not continuously supplied with potable water.

5. The OWNER and not the Manufacturer or his representative shall be liable for and shall pay for all field charges for labor or other expenses incurred in the removal and/or repair of the product or any expense incurred by the owner in order to repair the product. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

**NOTE:** A water heater should be installed in such a manner that if it should leak, the resulting flow of water will not cause damage to the area in which it is installed.

### HOW THE OWNER CAN SECURE SERVICE OR MAKE A CLAIM

1. Owner should contact the dealer who sold the water heater covered by this warranty or
2. Owner should submit the warranty claim directly to Bosch at the address listed below, and they will arrange for the handling of the claim
3. Whenever any inquiry or service request is made, be sure to include the water heater model number, the serial number, date of installation, place of purchase and installer's name.
4. When returning the water heater or component part(s), they must be individually tagged and identified with the Returned Goods Authorization # issued by Bosch and shipped prepaid to Bosch at the address below.