

90 DAY LABOR LIMITED WARRANTY

Bosch 96% AFUE Gas Furnace

WHEN YOU PURCHASE AND REGISTER A BOSCH DUAL FUEL SYSTEM YOU MAY BE ELIGIBLE FOR A 90 DAY LIMITED LABOR WARRANTY ON YOUR BOSCH 96% AFUE GAS FURNACE, BGH96 SERIES.

As a result of our confidence and excellence in our heating and cooling system offering, Bosch Thermotechnology Corp. ("BTC") offers a 90 day Labor Limited Warranty for the Bosch 96% AFUE Gas Furnaces, BGH96 Series (hereinafter referred to as "Furnace") when installed with the Bosch dual fuel system components listed below. All three Bosch dual fuel system components must be registered in order to be eligible for this Furnace Labor Warranty offer:

1. Gas Furnace: Bosch 96% AFUE Gas Furnace, BGH96 Series
2. Inverter Drive Heat Pump Outdoor Unit: Bosch BOVA Model Outdoor unit
3. Cooling Coil: Bosch BMAC Model Cased coil

To register your full Bosch dual fuel system, please visit www.boschheatingandcooling.com.

This Labor Warranty is provided to the original purchaser of the Furnace. At all times the Labor Warranty is valid only if the Furnace remains installed at its original place of installation and is properly installed and properly maintained by a licensed HVAC contractor and all other conditions of the Furnace Warranty are met. If BTC determines that the Furnace or any part of the Furnace has a defect in workmanship or materials, BTC shall pay labor charges associated with the repair or replacement of the part in accordance with the Warranty Labor Allowance Schedule*, for the period of ninety (90) days from the Commencement Date as defined below:

- i. For Furnaces installed in newly constructed homes: date of home purchase by homeowner from builder
- ii. For Furnaces installed in existing residences: original date of installation
- iii. If the above two cases cannot be verified: 90 days from the date of manufacture (as designated by the serial number on the Furnace)

NOTE: Failure to follow proper filing procedures does not extend the allowance grace period beyond 90 days from Commencement Date (as defined above). If the allowance request is not filed according to the procedure and within 90 days from the Commencement Date, all charges will be denied with no further consideration. NO EXCEPTIONS!

BTC shall, at their discretion, reserve the right to make a site inspection to ascertain the validity of the defect and the possible cause prior to any repairs being made to the Furnace.

* Warranty Labor Allowance Schedule details are available on www.boschprohvac.com

LABOR NOT COVERED

This limited warranty does not cover the following circumstances:

1. Components or parts not provided by BTC, as well as damage resulting from their use.
2. Components or parts, on which the tags or nameplates have been removed, altered or defaced.
3. Cabinets or cabinet pieces that do not affect performance.
4. Equipment or products purchased online through auction websites, or any other type of unauthorized online sales direct to consumer.
5. The workmanship of any installer. BTC disclaims and does not assume any liability of any nature for unsatisfactory performance caused by improper installation, repair, alteration, modification, or maintenance.
6. Damage caused by excessive temperatures or pressures, fuel or gas explosion, electrochemical reaction, water and air impurities, electrical failures, fires, flooding, lightning, or acts of God.
7. Damages, malfunctions, or failures caused by improper conversion from natural gas to LP gas or from LP gas to natural gas fuel sources. All conversions should be done as required per the Installation, Operation, and Maintenance Manual.
8. Any damage or failure resulting from improper unit sizing.
9. Attachments, accessories, or any component of the Furnace system that are part of the system into which the Furnace is incorporated that are not BTC products.
10. Complete unit replacements are not covered under the BTC limited warranty provided the unit can be field serviced and/or repaired. BTC will provide parts and offer technical assistance to assure proper operation of the heat pump. Preauthorization from BTC is required for complete unit replacements

WARRANTY CONDITIONS

The warranty herein is void under the following circumstances:

1. Failure or malfunction resulting from improper or negligent operation, accident, abuse, freezing, electrical imbalance characteristics, misuse, unauthorized alteration, incorrect electrical supply, electrical surges, or improper installation, repair or maintenance. See the Installation, Operation, and Maintenance Manual for installation, operation and maintenance information.
2. Serviceable items and normal maintenance as required per the Installation Manual.
3. Failure or malfunction resulting from any conditions within the structure, including mold and/or mildew and/or any chemical or toxin secreted there from or damage resulting from mold, fungus or bacteria.



4. Failure or malfunction due to misapplication or faulty building design or construction.
5. Products on which payment to BTC is or has been in default.
6. Work performed without prior authorization or approval and without authorization/requisition number and without proper documentation verifying compliance with above terms.
7. Furnaces operated with system components (indoor unit, outdoor unit, coil and refrigerant control devices) or accessories which do not match or meet the specifications recommended by BTC.
8. Furnaces not installed in accordance with federal efficiency standards as issued by the Department of Energy.
9. Any Furnace installed outside of the U.S.A or Canada.
10. Any Furnace moved from the original installation location.

LIMITED WARRANTY

OTHER THAN THE OBLIGATIONS OF BTC EXPRESSLY SET FORTH HEREIN, **BTC DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** BTC'S SOLE OBLIGATION WITH RESPECT TO THE FURNACE AND **PURCHASER'S EXCLUSIVE REMEDIES ARE SET FORTH IN THE FOREGOING LIMITED WARRANTY.** **BTC SHALL NOT BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES** INCLUDING, WITHOUT LIMITATION, INJURY OR DAMAGE TO PERSONS OR PROPERTY OR DAMAGES FOR LOSS OF USE, LOST PROFITS, INCONVENIENCE OR LOSS OF TIME. NOTE THAT ANY REPAIRED OR REPLACED PRODUCT WILL BE WARRANTED FOR ONLY THE UNEXPIRED TERM OF THE ORIGINAL WARRANTY.

THIS WARRANTY APPLIES ONLY TO FURNACES INSTALLED IN THE CONTINENTAL UNITED STATES AND CANADA.

Some states do not allow the exclusion of limitation of damages, or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

WARRANTY CLAIMS PROCESS

If you have a warranty claim you should notify the contractor who installed your Furnace and ask that the contractor notify the distributor from whom the contractor purchased the Furnace. If this action is not possible or you don't receive a response, please contact:

Bosch Thermotechnology Corp., 50 Wentworth Avenue, Londonderry, NH 03053. Phone: 866-642-3198, Fax: 603-965-7581.

To process your claim, you will need a copy of your original invoice or other proof of purchase, the product serial number and documentation showing the original installation date and location. The alleged defective components or parts must be returned to BTC in accordance with BTC procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure (contact BTC if you have questions regarding the return process). If BTC determines that the returned components and/or parts are defective and that this warranty applies, BTC will furnish the repaired or replacement components and/or parts to an authorized BTC distributor who, in turn, will forward the components and/or parts to the contractor who installed your Residential Furnace. Bosch authorized distributors can file warranty claims for parts at www.boschprohvac.com.



EFFECTIVE DATE: January 1, 2019