

Technical Service Bulletin:

Air Filter Insertion Depth

Models: All FHP 63in Console Heat Pump Models



BOSCH



Please read this entire document prior to proceeding with any work.



WARNING:

- ▶ This bulletin is intended to provide technical guidance to a professional who is qualified to work on heat pump products. If you are not qualified to work on such equipment, please obtain the services of such a professional.

Background

We have found that it is possible for the air filter to be inserted up to 3in beyond the correct filter stop position, resulting in the bottom of the blower cage to be exposed and air allowed to bypass the filter.

- ▶ This issue is only possible on 63in console units produced prior to March 2022.
- ▶ 48in console models are not affected.

Factory Resolution

Corrective action was taken, and all 63in console units produced from the beginning of March 2022 no longer have the potential for this issue.

Field Resolution

We have created a filter bracket service kit that can be installed to prevent the filter from being inserted beyond the correct stop point.

To determine if the kit is required, please do the following:

1. Ensure that the power supply to the console unit is isolated in addition to the power switch being turned off.
2. Inspect the filter insertion depth by pushing it towards the back of the unit.
 - a. If the filter stops in the correct place, no further action is needed. The console can be placed back into operation with no changes needed.
 - b. If the filter pushes several inches beyond the front of the unit, we recommend the installation of filter bracket kit part number **8733957023**. The kit includes two brackets that must be attached to the filter rack, preventing the filter from being pushed in too far.

To obtain the kit, you may order via your distributor or contact our team directly.

Filter Bracket Kit – Installation Instructions

1. Ensure that the power supply to the console unit is turned off.
2. Remove the filter clip screws, filter clips, and air filter from the console unit.
3. Install the new filter brackets on both sides of the filter opening (see Fig.1).

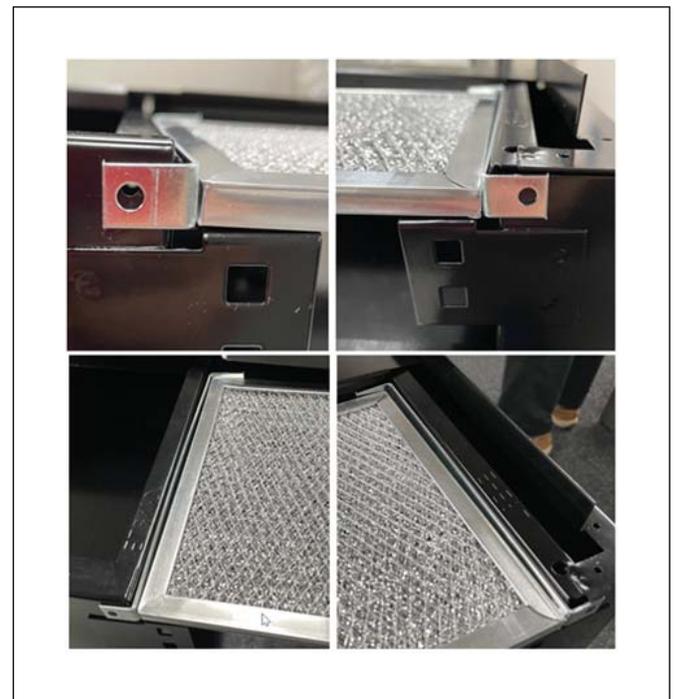


Figure 1

4. Use self-tapping screws (not supplied) to secure each bracket to the filter rack.
5. Place the filter, filter clips, and filter clip screws back into their respective positions.
6. Turn the power supply to the console back on.

If you have any questions regarding the information provided in this document, please contact the Bosch Technical Support Department by phone at 1-800-283-3787, or via email at ac.techsupport@us.bosch.com